



Welcome to A-Z Taxis Lewes.

Coronavirus (COVID-19) taxi and private hire vehicle guidance

The health, safety and wellbeing of our drivers and passengers is number one priority. We are open 24/7 for pick-ups in and around Lewes. We have clear set of guidelines based on UK Government advice. We have divided these guidelines in four below parts:

The Drivers:

To protect ourselves and the passengers we:

- Wash our hands as frequently as we can
- Use hand sanitisers before and after every journey
- Use gloves and masks
- The drivers will help you with your luggage and shopping if you need assistance but keeping social distance.
- We encourage our customers to communicate before booking a journey or during a journey if anything concerns them.

Our vehicles:

- We have 2 inside-out car was policy in place now
- Use disinfectant spray
- Clean the handles on doors and seat belts after every journey using disinfectant wipes.

The passengers:

- Please don't take offence if ask you a few questions before taking a booking (As a customer you have the right to ask questions before getting in the car).
- We request our customers to use the back seats.
- You have the right to terminate the journey at any time if you don't feel comfortable with driver coughing or sneezing (The drivers can do the same).

Payment:

Please use card payment (contactless) if possible.

We are more than happy to adopt these small inconveniences (measures) to protect our drivers, our passengers and help to the spread.

Best Wishes

Zak

<https://aztaxislewes.co.uk/>

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